



PUBLIC NOTICE

Federal Communications Commission
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PUBLIC SAFETY AND HOMELAND SECURITY BUREAU ANNOUNCES AGENDA FOR WORKSHOP ON IMPROVING SITUATIONAL AWARENESS DURING 911 OUTAGES

As previously announced, the Public Safety and Homeland Security Bureau (PSHSB) will host a public workshop on September 11, 2017 to discuss best practices for improving situational awareness during 911 outages.¹ By this Public Notice, the Bureau announces the agenda and panelists for the workshop, which will take place at FCC Headquarters, 445 12th St. SW, Washington, DC, from 9:15 a.m. – 2:45 p.m. in the Commission Meeting Room (TW-C305).²

9:15 am **Welcome**

James Wiley, Attorney Advisor, PSHSB

9:20 am **Opening remarks**

Chairman Ajit Pai

9:30 am **Roundtable 1: Identifying best practices for communicating 911 service outage information among 911 service providers, originating service providers, and PSAPs**

Moderators: David Furth, Deputy Bureau Chief, PSHSB
Nicole McGinnis, Acting Deputy Bureau Chief, PSHSB

Participants

- Evelyn Bailey, *Executive Director*, NASNA
- Mary Boyd, *Vice President of Regulatory, Policy and External Affairs*, West Safety Services
- Deborah Fontenot, *Area Manager - ATT 911 Resolution Center*, AT&T
- Andy Gormley, *Co-Chair - Network Reliability Steering Committee*, ATIS
- Eric Hagerson, *Principal Federal Regulatory Affairs Manager*, T-Mobile
- John Haynes, *Deputy Director*, Chester County, Pennsylvania Emergency Services
- Teresa Jacobs, *Mayor*, Orange County, Florida
- David Jones, *Senior Vice President*, Mission Critical Partners, *Public Policy Committee Member*, Industry Council for Emergency Response Technology

¹ See Public Safety and Homeland Security Bureau Announces Workshop on Improving Situational Awareness During 911 Outages, *Public Notice*, DA 17-719 (PSHSB July 27, 2017).

² Further agenda modifications and addition of panel members may be announced prior to the workshop.

- Mark Longstaff, *Vice President of Service, Safety & Security Technologies Division*, Comtech Telecommunications Corporation
- Kelli Merriweather, *Executive Director*, Texas State Emergency Communications
- David Mulholland, *Administrator*, Arlington County, VA, Emergency Communications Center
- Mark Reddish, *Senior Counsel and Manager of Government Relations*, APCO
- Jay Slater, *Director of Emergency Services*, Bandwidth.com
- Jessie Ward, *Director, Industry & Policy Analysis*, NTCA

10:30 am Break

10:45 am Roundtable 1 (cont.)

12:00 pm Audience participation and questions

12:15 pm Lunch

1:15 pm Roundtable 2: Identifying best practices for communicating 911 outage information to the public

Moderators: David Furth, Deputy Bureau Chief, PSHSB
Nicole McGinnis, Acting Deputy Bureau Chief, PSHSB

Participants

- Monica Desai, *Director of Global Public Policy*, Facebook
- Trey Forgety, *Director of Government Affairs*, NENA
- Stacey Hartman, *Director of Public Policy*, CenturyLink
- Daniel Henry, *Senior Manager of Government Affairs*, TIA
- Karima Holmes, *Director*, Washington, D.C., Office of Unified Communications
- Frank Lucia, *Consultant*, Wireless RERC
- Robert Mayer, *Senior Vice President - Cybersecurity*, US Telecom
- Tayler Mayer, *Director of Public Relations*, TDI
- Courtney Neville, *Policy Counsel*, CCA
- Chris Oberg, *Principal Engineer*, Verizon Wireless
- Carl Stephens, *Executive Director*, Garfield County, Colorado, Emergency Communications Authority
- Mike Wirick, *Manager - 911 Service Management, Roaming, and Mobile Virtual Network Operator Support Teams*, Sprint

2:15 pm Break

2:30 pm Roundtable 2 (cont.)

3:15 pm Audience participation and questions

3:30 pm Closing

Lisa Fowlkes, Bureau Chief, PSHSB

The meeting is open to the public, but admittance will be limited to seating availability. The Bureau invites participation in this workshop from audience members present in the Commission Meeting Room, and from those participating via webcast. Audio/video coverage of the meeting will be broadcast live with open captioning over the Internet from the FCC's web page at www.fcc.gov/live. The FCC's webcast is free to the public. Audience members in attendance may ask questions of the roundtable participants directly, and audience members participating via webcast may email event-related questions to livequestions@fcc.gov. Depending on the volume of questions and time constraints, the panel moderators will work to respond to as many questions as possible during the workshop. The meeting is open to the public but admittance will be limited to seating availability. The Commission will livestream the meeting, with open captioning, through the FCC web site at www.fcc.gov/live.

Reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need. Individuals making such requests must include their contact information should FCC staff need to contact them for more information. Requests should be made as early as possible. Please send an e-mail to fcc504@fcc.gov or call the Consumer & Governmental Affairs Bureau: 202-418-0530 (voice), 202-418-0432 (TTY).

For additional information about the workshop, please contact James Wiley of the Public Safety and Homeland Security Bureau. James Wiley can be reached by phone at (202) 418-0678 or by email at James.Wiley@fcc.gov.

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